NAADAKINDA JAMES WABOLAMANYI

Humanitarian & Information Management Specialist | Protection • AAP • MHPSS • Durable Solutions

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PROFESSIONAL SUMMARY

Results-driven humanitarian and information management specialist with 10+ years of experience in durable solutions programming, community mobilization, and access to basic services for IDPs, host communities, migrants, and vulnerable populations in Northeast Nigeria. Proven expertise in community-based planning (CBP), education support, case management, MHPSS, and reintegration. Skilled in stakeholder coordination, complaint/feedback mechanisms, and monitoring & reporting in line with UN, donor, and government standards. Adept at facilitating community dialogues, training workshops, and structured participation platforms to strengthen ownership and accountability. Languages include English, Hausa, Kilba and Pidgin English.

ORGANIZATIONS & PROGRAMME PARTNERS

Professional experience across Première Urgence Internationale, Bincike International, the United Nations World Food Programme (WFP), Plan International, Search for Common Ground, Terre des Hommes, FEVAC, the International Organization for Migration (IOM), and the Adamawa State Emergency Management Agency (ADSEMA). Also contributed to UNICEF-funded child protection programming through Search for Common Ground. UNICEF is identified here as a programme/funding partner, not as a direct employer.

PROFESSIONAL EXPERIENCE

Protection Information Management Officer

Première Urgence Internationale — Maiduguri, Borno State

September 2026 – Present

- Support the design, review and implementation of protection information management systems, tools and workflows.
- Maintain protection databases, including GBVIMS-related records, and conduct routine data quality checks to strengthen accuracy and completeness.
- Develop and update digital data collection tools using Kobo and CommCare in consultation with programme teams.
- Analyse quantitative and qualitative protection data, identify trends and gaps, and translate findings into actionable programme insights.
- Prepare dashboards, visualisations, 5W inputs and reports while promoting confidentiality, informed consent and compliance with data protection and PIM standards.

Program Accountability to Affected Population (AAP) Officer

Bincike International — Adamawa State (Mubi North & South, Michika, Madagali)

November 2025 – September 2026

- Designed and managed accessible, confidential community feedback and complaint mechanisms, including hotlines, help desks, suggestion boxes and feedback forums.
- Received, documented, categorised and tracked feedback and complaints, ensuring timely follow-up and appropriate referrals.
- Analysed feedback trends and recurring issues to identify service gaps and inform programme adaptations and management decisions.
- Supported community engagement and information-sharing so affected populations understood available services, eligibility criteria and feedback channels.
- Coached staff and partners on AAP principles, safe complaint handling, confidentiality, feedback response and accountability standards.

SCOPE Data Analyst

UN World Food Programme — Damaturu, Yobe State

August 2024 – September 2025

- Supervised and coordinated SCOPE registration activities across WFP intervention LGAs in Yobe State, supporting consistent registration procedures.
- Conducted routine data quality checks and supported correction of incomplete, inaccurate and inconsistent beneficiary records.
- Trained and provided technical guidance to cooperating partners, registrars and field teams on SCOPE workflows and registration standards.
- Worked with the Identity Management function to identify, review and deactivate duplicate identities and strengthen deduplication processes.
- Coordinated with programme and operational teams and prepared registration updates to support targeting, verification and evidence-based decisions.

Targeting Assistant

Plan International — Fika & Potiskum, Yobe State

February 2024 – July 2024

- Led field targeting and registration teams of approximately 50–70 enumerators across Fika and Potiskum LGAs.
- Supported the registration and verification of more than 35,000 eligible beneficiaries for food assistance.
- Established and supported Community Targeting Committees to promote transparent, inclusive and community-led beneficiary selection.
- Facilitated community sensitisation and wealth-ranking processes and explained targeting criteria and complaint channels to communities.
- Reviewed targeting data and supported corrective actions that reduced exclusion and inclusion errors by more than 40%.

SCOPE Assistant

Plan International — Jakusko, Yobe State

June 2023 – January 2024

- Led digital registration of approximately 98,000 vulnerable beneficiaries for cash-based transfer and e-voucher food assistance.
- Supervised and provided day-to-day guidance to 120 SCOPE registrars to support consistent and accurate registration.
- Checked beneficiary information and registration records to identify errors, omissions and possible duplicate entries.
- Monitored the functionality and use of registration devices and supported troubleshooting during field operations.
- Coordinated with programme teams and community structures to facilitate beneficiary communication and orderly registration activities.

Complaint and Response Mechanism Assistant

Plan International — Gwoza, Borno State

September 2022 – February 2023

- Managed community-based complaint and response mechanisms for a WFP-funded nutrition project in Gwoza.
- Received, registered, categorised and tracked beneficiary feedback and complaints, supporting resolution of more than 2,000 cases.
- Explained available feedback channels and programme information to community members and supported accessible participation.
- Maintained accurate complaint records and prepared updates to support follow-up, trend analysis and programme accountability.
- Handled sensitive complaints discreetly and supported safe referral of SEA and GBV concerns in line with safeguarding and confidentiality protocols.

Child Protection Case Management Consultant

Search for Common Ground (UNICEF-funded) — Maiduguri, Borno State

January 2021 – May 2021

- Supported the strengthening of local child protection systems for children associated with armed forces and groups, children in forced marriages, child labourers and at-risk adolescents.
- Identified children at risk and conducted child protection assessments to inform individual case plans and appropriate support.
- Provided case management support to vulnerable children and their caregivers, including follow-up and review of case progress.
- Facilitated referrals and linkages to relevant protection, psychosocial and livelihood services, supporting more than 200 children and households.
- Worked with community structures and service providers to improve awareness of child protection concerns and strengthen safe referral pathways.

Child Protection Case Management Officer / Technical Officer
Terre des Hommes — Dikwa and multiple locations, Borno State
May 2018 – July 2020

- Delivered and supported child protection case management services for vulnerable children and families in conflict-affected communities.
- Supervised and provided technical guidance to case workers across multiple locations, including support on case documentation and follow-up.
- Strengthened community-based child protection mechanisms and coordinated with relevant actors to improve identification and response.
- Supported the development and use of referral pathways to connect children and caregivers with appropriate protection and basic services.
- Integrated RedRose e-voucher assistance into emergency case management support and contributed to assistance for more than 350 families.

Mental Health and Psychosocial Support Team Leader / Team Member
International Organization for Migration (IOM) — Borno & Adamawa States
February 2015 – April 2018

- Delivered and coordinated structured and unstructured mental health and psychosocial support activities for conflict-affected populations.
- Supervised and supported MHPSS team members and community mobilisers during field implementation across assigned locations.
- Established and supported safe spaces and group activities that promoted psychosocial wellbeing, social connection and community participation.
- Facilitated community awareness, basic psychosocial support and referrals for people experiencing distress, including survivors of violence.
- Supported linkages to livelihood assistance and informal education opportunities as part of broader recovery and resilience activities.

Camp Management Ad-hoc Staff
Adamawa State Emergency Management Agency (ADSEMA)
August 2014 – January 2015

- Supported day-to-day camp management activities for internally displaced persons affected by the insurgency.
- Assisted with coordination of services and communication between camp management structures, humanitarian actors and displaced households.
- Supported registration, information gathering and basic documentation to help identify the needs of displaced populations.
- Assisted with community mobilisation and information-sharing to facilitate orderly camp activities and access to available assistance.
- Contributed to the coordination of relocation of more than 2,000 IDPs from Kona Waya to Malkohi Camp.

EDUCATION

Master's in International Affairs and Diplomacy (International Development) (2026)
Ahmadu Bello University, Zaria – Distance Learning Centre

Master in Information Management (2025)
Ahmadu Bello University, Zaria – Distance Learning Centre

Advanced Certificate in Sustainable Social Development (2025)
Abubakar Tafawa Balewa University, Bauchi (SPESSE Centre of Excellence)

Bachelor of Science (B.Sc.) Geography (2019)
University of Maiduguri

Diploma in Disaster Management (2014)
Adamawa State Polytechnic, Yola

TECHNICAL SKILLS & COMPETENCIES

Information Management: KoboCollect, CommCare, GBVIMS/PRIMERO, SCOPE, Power BI, Excel, DHIS2, CPIMS+ • **Protection & Case Management:** Child Protection Case Management, Protection Monitoring, GBV/SEA Referral, MHPSS Coordination, Psychosocial First Aid • **Accountability & Community:** AAP / Feedback Mechanisms, Community Engagement, CRM, Community Targeting Committees • **Other:** Stakeholder Coordination, Training & Capacity Building, Report Writing, Data Protection, PSEA Mainstreaming, Team Leadership • **Languages:** English, Hausa, Kilba and Pidgin English

SELECTED PROFESSIONAL CERTIFICATES

IASC Mental Health and Psychosocial Support • Gender in Humanitarian Action • Child Protection Case Management • Child Protection Minimum Standards • Case Management Supervision and Coaching • Psychological First Aid • Protection Mainstreaming • Prevention of Sexual Exploitation and Abuse (PSEA) • SGBV and Survivor Intervention • Community Mobilization • Unaccompanied and Separated Children

REFEREES

Available upon request.